



Definitive Guide to Zero Trust

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Today's Roadmap

1. Where it started

- Quick History
- Overview of “Zero-Trust”

2. Logical Models

- NIST
- BeyondCorp (Google)

3. Network Models

- Classic
- Collapsed (Firewall on a Stick)
- Fabric
- Network Authentication
- Policy Flow

4. Modern Campus Network Design and Alignment

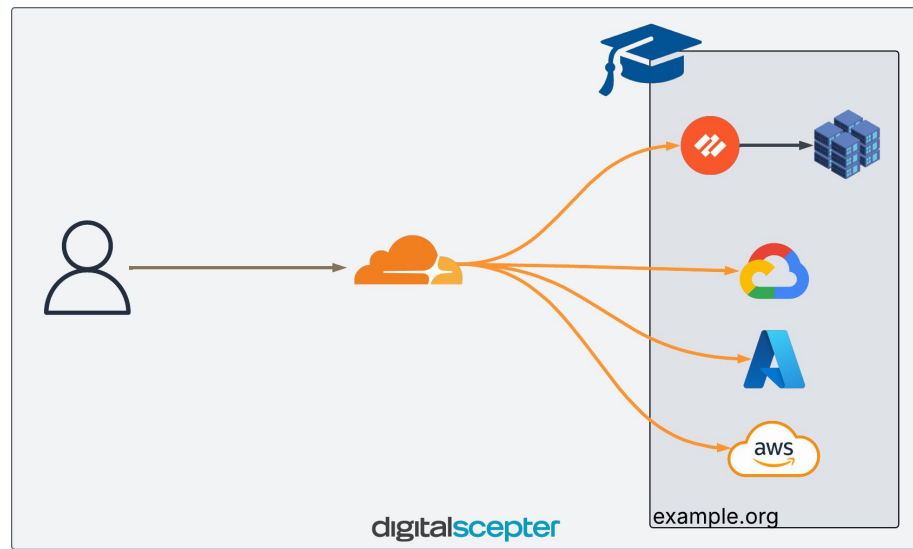
- Zone based/Segmented Networks
- Application filtering, User / Device Identification and Tunneling of Internal Applications

5. Putting It Together - Hybrid/Full Stack Designs

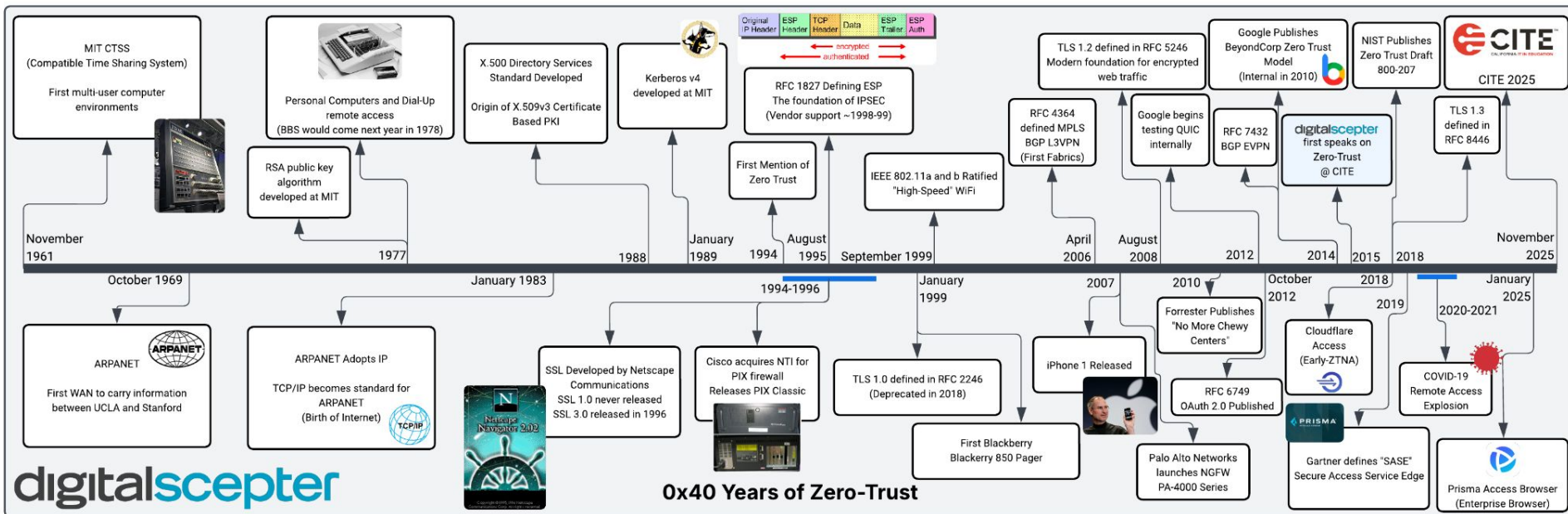
- Blending on-premises NGFW with cloud enforcement
- Map user roles (Staff, Student, Faculty, Parents...) to appropriate access tiers

6. RCOE Zero-Trust in Action

- Using Cloudflare and FusionAuth to deliver critical applications anywhere



Timeline



Origin

“Zero Trust” didn’t begin as a cybersecurity slogan. It originated in 1994 as a mathematical construct within Stephen Marsh’s Ph.D. thesis, describing the absence of certainty within a system.

Zero Trust is the state between trust and untrust.

Akin to the Schrödinger’s Cat thought experiment, until it is observed or quantified, we don’t know what state the device is in.

The trust an agent has in another in a specific situation is a function of the amount of trust in that agent in general and the importance of the situation to the trusting agent. In addition, the trust the other agent has in the first may play a part — knowing that you trust me may help me to reciprocate that trust, as does an estimate of how much I think you may trust me:⁴

$$T_x(y, \alpha_x) = f(T_x(y), I_x(\alpha_x), \widehat{T_y(x)}^x, \widehat{T_x(y)}^y)^x$$

Before trust can exist, the device must first be verified, its identity confirmed, and its posture assessed.

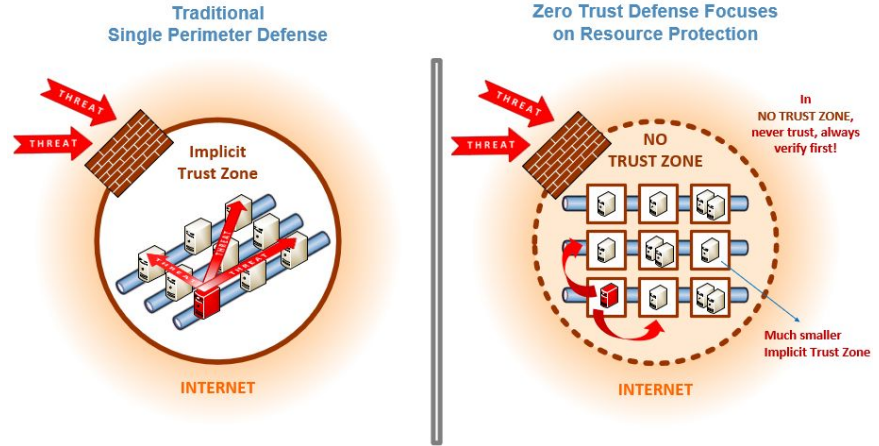
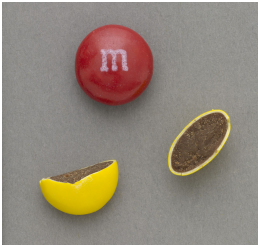
<https://dspace.stir.ac.uk/bitstream/1893/2010/1/Formalising%20trust%20as%20a%20computational%20concept.pdf>

Origin

The phrase “Never trust, always verify” was popularized by John Kindervag of Forrester Research in 2009.

He described legacy networks as being like M&Ms, hard and crunchy on the outside, but soft and chewy on the inside.

Zero Trust aims to remove that chewy center by authenticating and authorizing every user and connection.



<https://www.nist.gov/blogs/taking-measure/zero-trust-cybersecurity-never-trust-always-verify>

Zero-Trust Principles Aren't New

They are security principles repackaged.

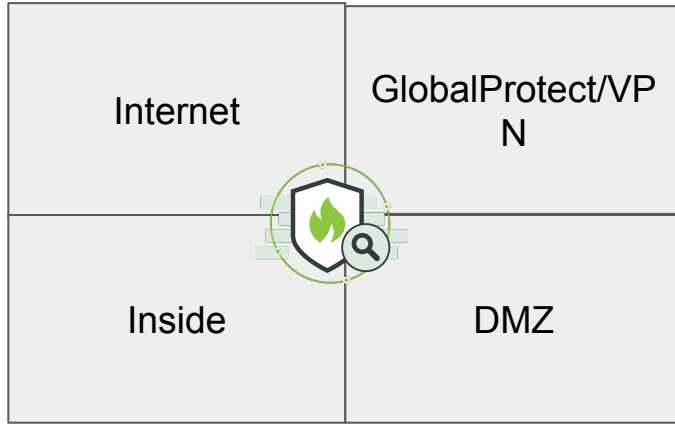
- **Principle of Least Privilege** - everything should have only the minimum level of access necessary to perform its legitimate tasks, and nothing more; AKA “default deny” or RBAC - role-based access control
- **Authentication** - verifying identity of a user or device
- **Authorization** - granting the appropriate privileges based on least privilege

But Zero-Trust Architecture strives to redefine the scope of where and when these principles are applied, e.g. from a VPN to a LAN to verifying identity everywhere all the time and having more data to consider before authorization, e.g. verify a user but also consider recent behavior and device status.

Definitions

- Zero Trust - overall philosophy
- Zero Trust Architecture - serve applications to users based on principle of least privilege wherever they are
- Zero Trust Network Access (ZTNA) - an implementation pattern that replaces legacy VPN solutions (agent+cloud gateway model)

Zones

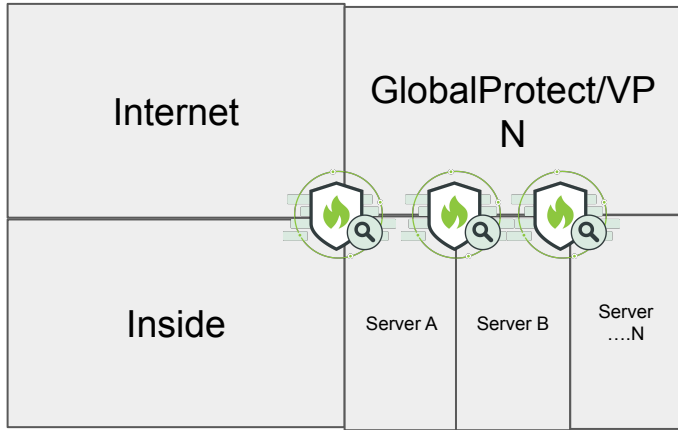


Zones or networks protected by a perimeter device. Depending on the granularity of the access rules, this could implicitly trust inside traffic to DMZ (seen frequently before 2015).

Remote users were given access to the company applications via VPN. The VPN policies could be “allow onto this network” or they could be based on least privilege.

It’s a common straw-man argument that VPN gives users too-broad of access.

Zones



This model separates apps and servers into zones based on their criticality. Could be three zones: high, medium, low or it could be based on function: web, database, etc. or it could be one zone per server.

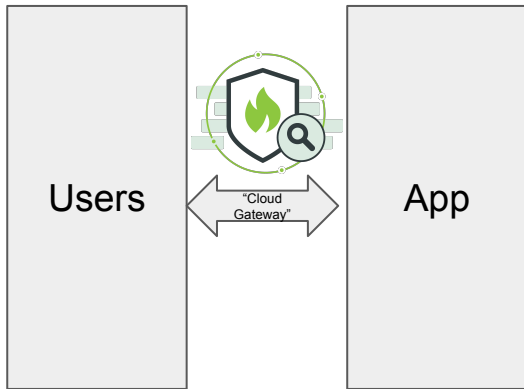
Inside to server rules could be role-based as well.

You can do zero-trust with your on-premise devices.

The reasons you might want to update to “Zero-trust Network Access” (ZTNA) include:

- Avoid backhauling traffic
- Avoid managing VPN gateway infrastructure (although you introduce other infrastructure to maintain)
- Make user-id tracking easier
- Possibly make device-health tracking easier
- Make the status of the user/device more dynamic
- Allow for the reality that your apps reside in cloud infra or SaaS and are no longer solely in your datacenter

Zones



The new model is user/device and app focused. The network and location is abstracted away and access policies happen through a single logical gateway. This gateway resides in the cloud and performs authentication and authorization. You can access this gateway through a clientless VPN, an agent (AKA VPN client), explicit proxy, an enterprise browser (aka a fancy agent), or remote browser isolation. In order to do this a lot of underlying infrastructure or information is required.

Pri	Name	Mode	Scope	Destinations	Web access	Data controls	Tracking
1	Allow Accounting Team to Accounting Tools	✓	DS_Accounting	QuickBooks	Allow	Block download (1)	On
2	Allow PKI Admins to PKI Servers	✓	PKI_Admins	PROD - Root CA +1	Allow		On
3	Allow VMware Admins to vCenter	✓	ESX_Admins	PROD - vCenter	Allow		Enhanced Screenshot

This screenshot is from Palo Alto Networks Prisma Access Browser.

Access Policy Trend

FW ACLs

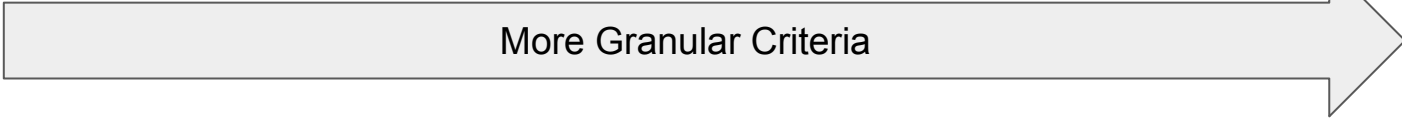
- IP addresses
- Ports

NGFW Policies

- IP Addresses (Dynamic)
- Ports
- User-ID (AD sync or authentication)
- App-ID
- Device-ID
- URL Categories
- Threats
- MFA

ZTNA Policies

- User (based on authentication and risk)
- Device health (ideally dynamic)
- Application



More Granular Criteria

Why Zero-Trust Matters in K12

- Cloud apps replace many on-prem apps
- Students roaming on unmanaged devices
- VPN doesn't align with SaaS or cloud
 - Scaling and management issues
- Need to segment but not everything is in the datacenter and users aren't on-campus
- Expectation: access from anywhere, safely

Benefits:

- Smaller blast radius - compromised hosts can't move laterally in network
- Drastically reduce attack surface (no VPN on internet, fewer apps on internet)
- Onboard employees and vendors to required apps more easily

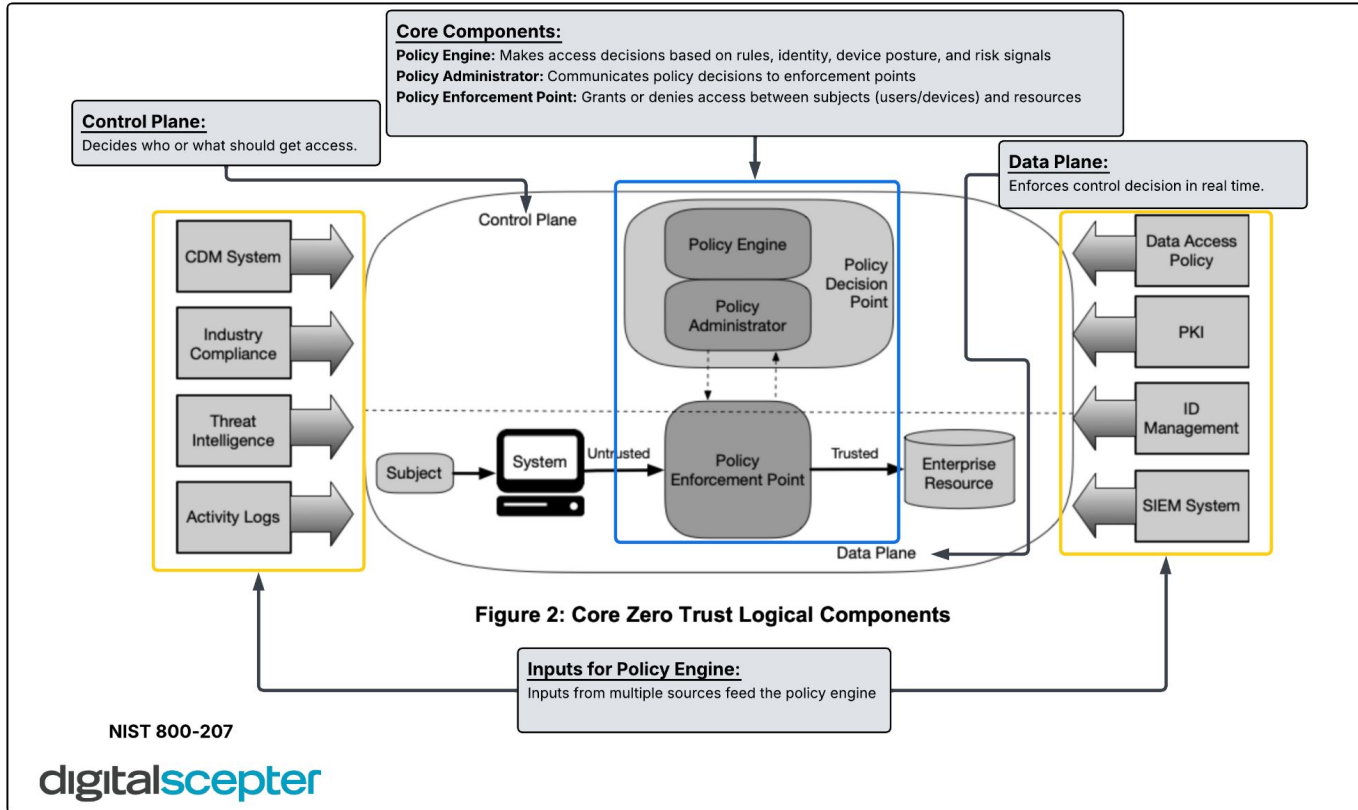
Trust Algorithm

- This determines your stopping point for authentication
- Password only
- Password and MFA
- Password, MFA and device cert
- Password, mfa, device cert and device health
- Password, mfa, device cert, device health and dynamic user risk (e.g. from SIEM, firewall or endpoint detection and response software)

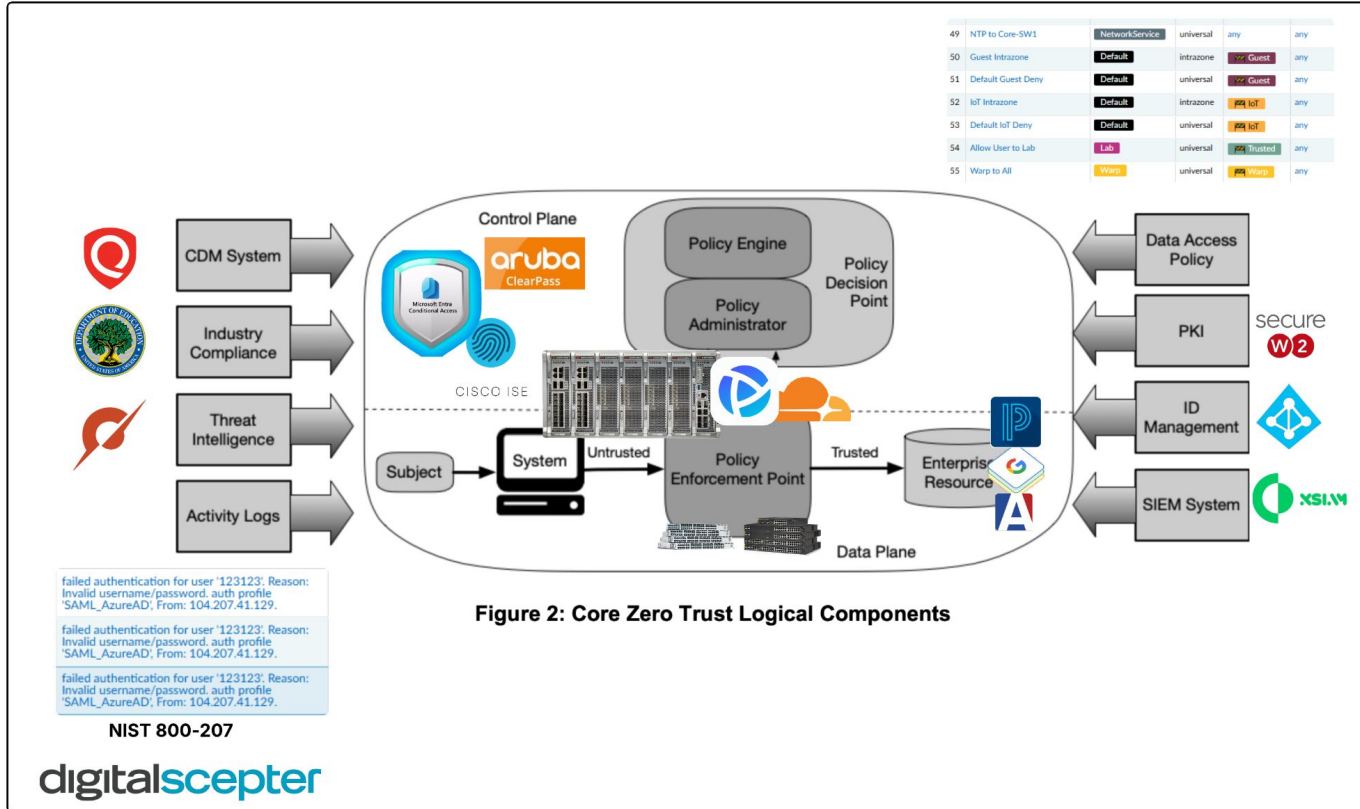
NIST calls this the trust algorithm. Google calls it Trust Evaluation

Logical Models

NIST Zero Trust Diagram



NIST Zero Trust Diagram



NIST 800-207

digitalscepter

digitalscepter

Logical Components per NIST SP 800-27

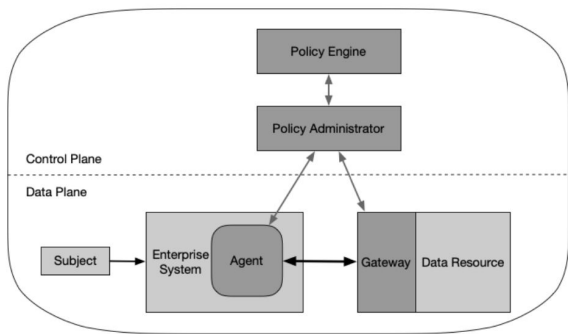


Figure 3: Device Agent/Gateway Model

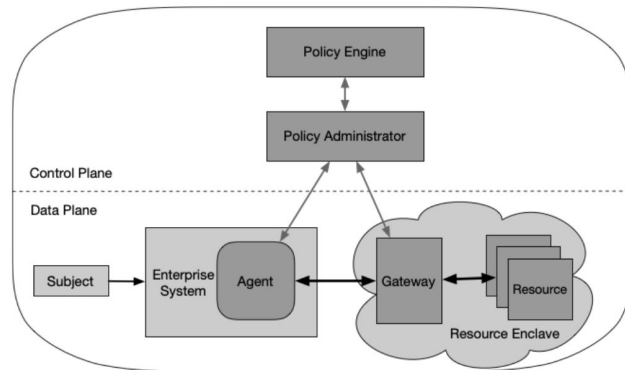


Figure 4: Enclave Gateway Model

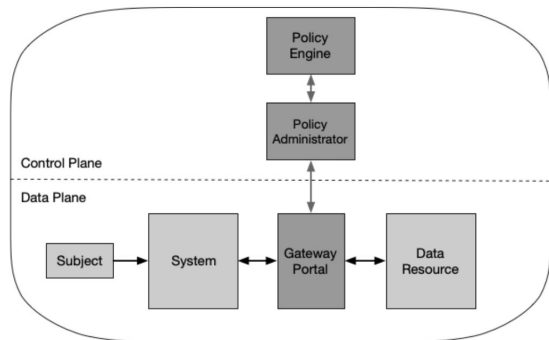


Figure 5: Resource Portal Model

The gateway needs access to the resources, typical via a VM deployed that acts as a “connector” and creates a tunnel to the cloud gateway. This can be one-to-one or one-to-many. The User/Subject can connect via agent (i.e. GlobalProtect/Prisma Access Agent), enterprise browser, URL in a browser (DNS), PAC file (explicit proxy) or remote browser isolation. Every vendor has these same models built out; they differ in management, usability, logging, integration, scalability.

BeyondCorp Components

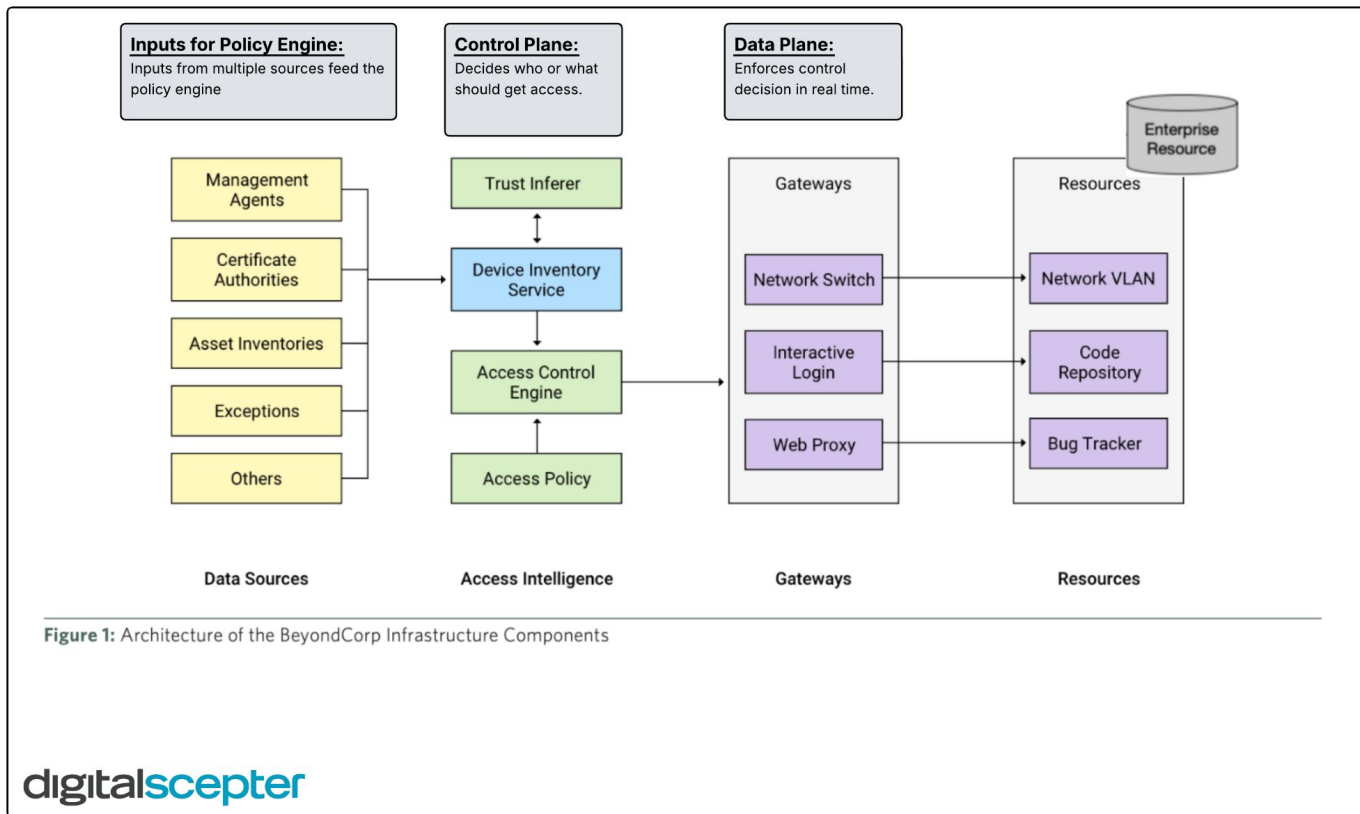
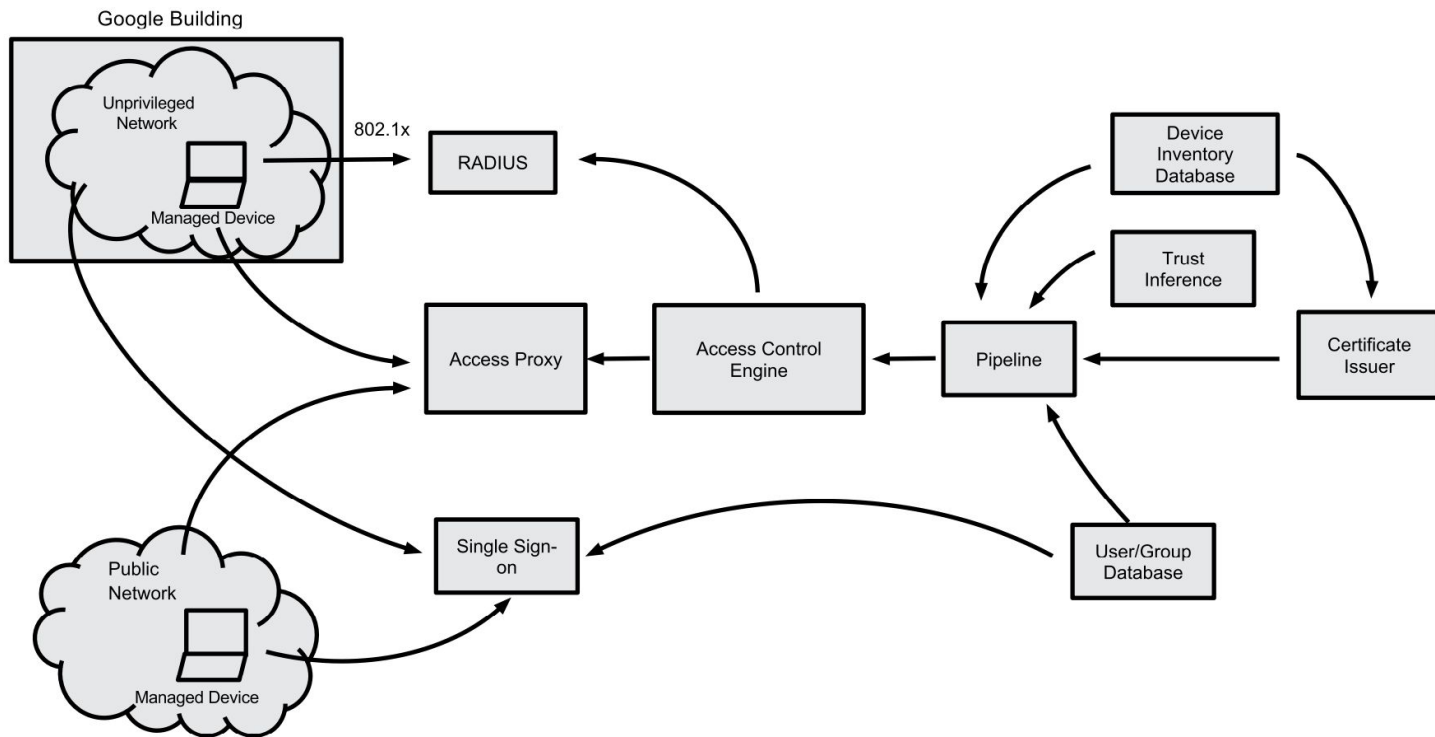


Figure 1: Architecture of the BeyondCorp Infrastructure Components

BeyondCorp Components



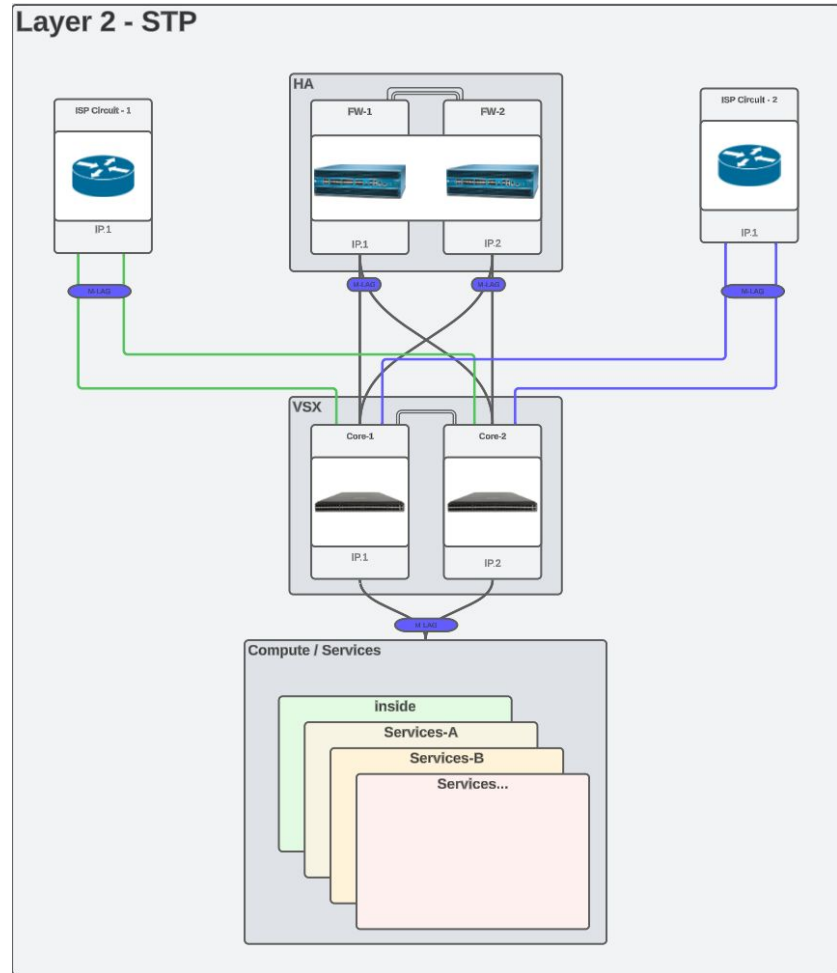
Network Examples

Network Segmentation

Firewall on a stick

- +Simple design
- +Quick migration
- Dependency on L2 links to remote sites for firewalling remote site networks
- VLANs can't overlap*
- MAC Limitations on Leased Circuits

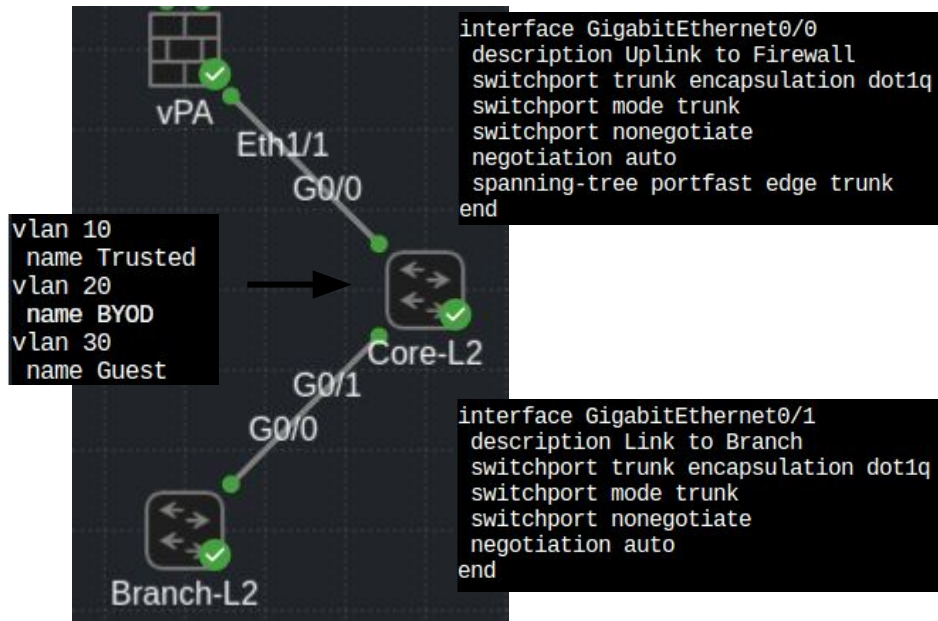
*-802.1ad Q-in-Q may be a work-around.



Network Segmentation

Firewall on a stick

INTERFACE	INTERF... TYPE	LINK STATE	IP ADDRESS	SECURI... ZONE
ethernet1/1	Layer3		none	none
ethernet1/1.10	Layer3		10.1.10.254/24	Trusted
ethernet1/1.20	Layer3		10.1.20.254/24	BYOD
ethernet1/1.30	Layer3		10.1.30.254/24	Guest



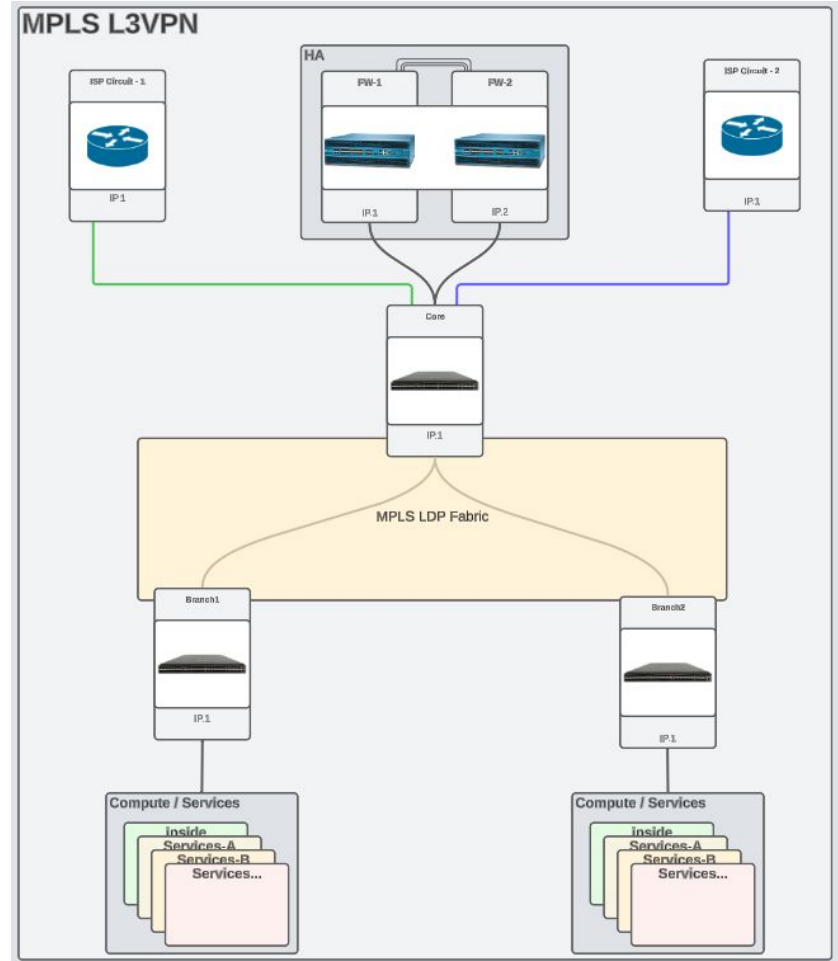
Firewall on a Stick/VLAN Extension:

You only need Layer 2 VLANs and Trunks configured.

Network Segmentation

MPLS L3VPN

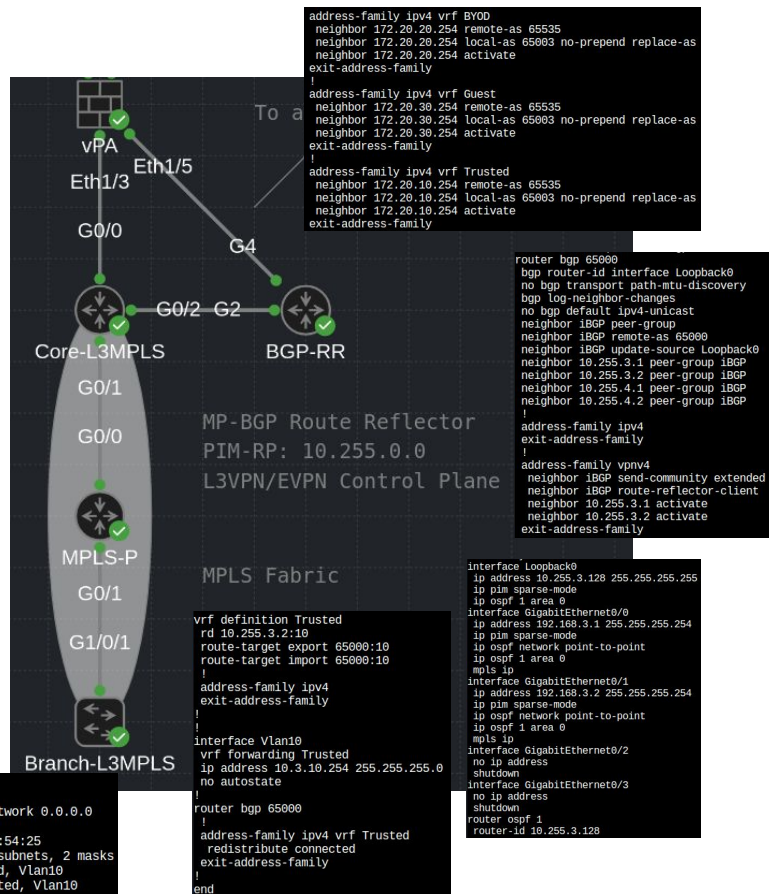
- +VLANs can overlap
- +Smaller broadcast domains
- +Highly Scalable (ISPs use it Globally)
- +Low Overlay Overhead (8 bytes)
- All devices in labeled path need to support MPLS.
- Not a common skillset.
- TCP Clamping Not Easily Implemented (Use Jumbo MTU)



Network Segmentation

INTERF...	COMMENT	IP ADDRESS	SECURI... ZONE
vlan		none	none
vlan.10	Trust - L3 Peer	172.20.10.254/24	Trusted
vlan.20	BYOD - L3 Peer	172.20.20.254/24	BYOD
vlan.30	Guest - L3 Peer	172.20.30.254/24	Guest

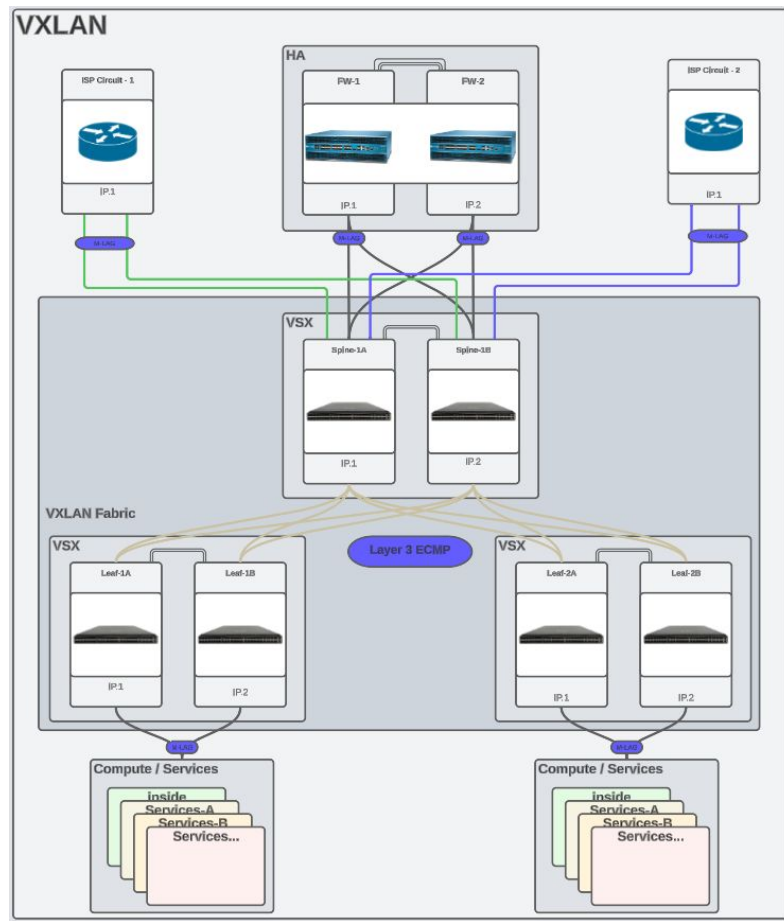
iBGP Extended Communities are used to Import/Export Routes per VRF. MPLS LDP will dynamically build a path to carry the data.



Network Segmentation

BGP EVPN

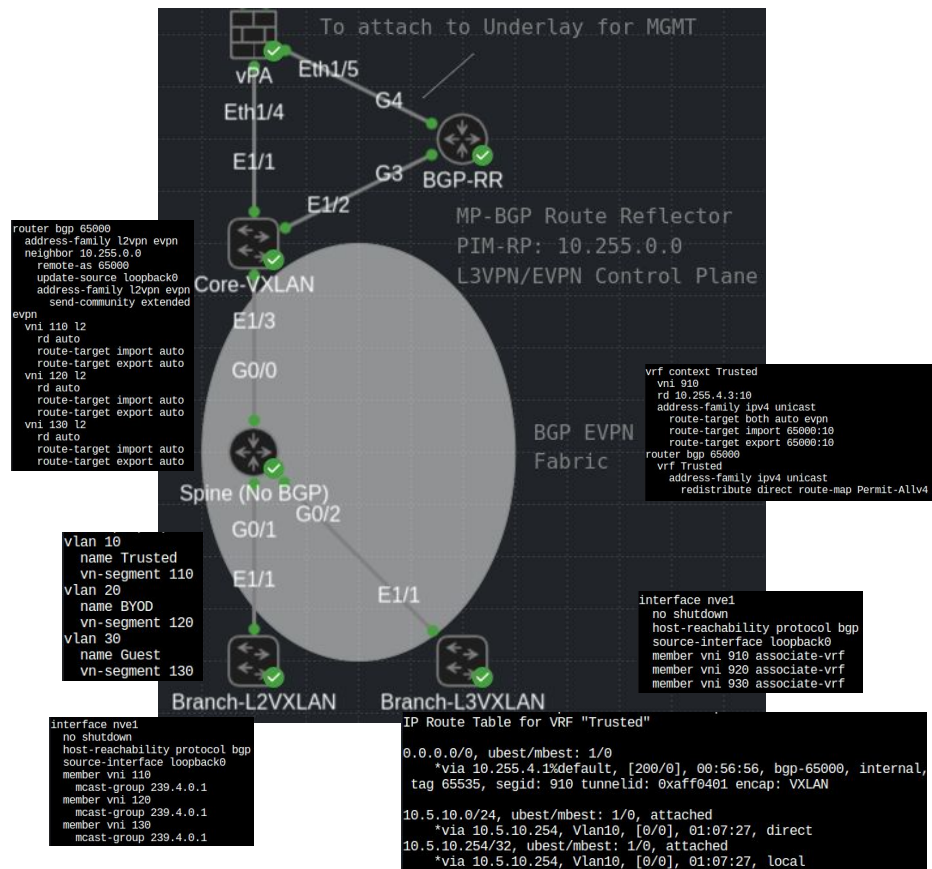
- +VLANs can overlap
- +Smaller broadcast domains
- +Highly Scalable (DC/Colos use it Globally)
- +Data carried by UDP datagram - No special transport requirements.
- +Can function as both L2 and L3 extension.
- High Overlay Overhead (## bytes)
- Not a common skillset.
- TCP Clamping Not Easily Implemented (Use Jumbo MTU)



Network Segmentation

INTERF...	COMMENT	IP ADDRESS	SECURI... ZONE
vlan		none	none
vlan.10	Trust - L3 Peer	172.20.10.254/24	Trusted
vlan.20	BYOD - L3 Peer	172.20.20.254/24	BYOD
vlan.30	Guest - L3 Peer	172.20.30.254/24	Guest

iBGP Extended Communities are used to Import/Export Routes per VRF/VNI. VXLAN NVEs will dynamically forward traffic to peer switches.



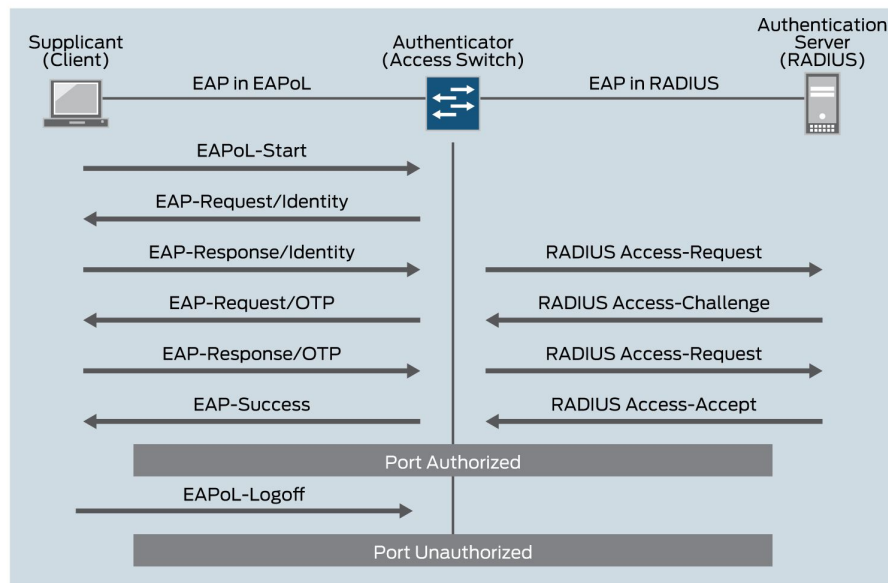
Network Authentication

802.1x Network Authentication

- Provides port-based (or wireless client) authentication at the edge
- Verifies identity before granting access
- Can steer clients to different networks based on RADIUS response
- Username/Password or PKI support
- CoA (Change of Authorization) can trigger switches to quarantine devices.

Limits:

- Limited device posture validation (client still required for full visibility)
- Hard to deploy consistently (nearly all deployments stop short):
 - Devices that lack 802.1x support require MAB (MAC Address Bypass)
 - MAB requirement and lack of inventory leads to exceptions
 - Exceptions lead back to static access VLAN configurations



First Hop Security

First Hop Security Features

- DHCP Snooping
- Dynamic ARP Inspection
- IP Source Guard
- RA Guard / ND Inspection
- Private VLANs / Port Isolation / Micro-Segmentation

These features provide various protections for devices within the same broadcast domain, mostly to prevent MITM attacks from users on the same network.

Limits:

- Cumbersome to configure / Limited skill-sets
- Break how devices naturally work on the network - which may lead to unexpected results.
- May cause resource contention on some switching platforms.

```
DS-Core-SW1#show ip dhcp snooping binding
```

MacAddress	IpAddress	Lease(sec)	Type	VLAN	Interface
18:B4:30:EC:91:5C	10.128.0.5	1142728	dhcp-snooping	128	GigabitEthernet1/0/2
AC:BC:B5:EE:7C:B1	10.64.0.42	74380	dhcp-snooping	64	GigabitEthernet1/0/2
80:F3:DA:S3:B6:BC	10.64.0.46	75905	dhcp-snooping	64	GigabitEthernet1/0/4
E0:8F:4C:F7:E6:08	10.199.0.1	75643	dhcp-snooping	199	GigabitEthernet1/0/2
64:16:66:D4:CF:DB	10.128.0.6	673093	dhcp-snooping	128	GigabitEthernet1/0/4
8C:26:AA:BA:9A:83	10.64.0.41	74805	dhcp-snooping	64	GigabitEthernet1/0/1
CC:A7:C1:5F:33:87	10.128.0.7	673128	dhcp-snooping	128	GigabitEthernet1/0/4
B8:BA:EC:37:E6:4E	10.64.0.26	85642	dhcp-snooping	64	GigabitEthernet1/0/2
D8:B3:70:52:02:1D	10.254.0.201	50057	dhcp-snooping	254	GigabitEthernet1/0/1
7C:87:CE:8B:81:6C	10.128.0.16	1202545	dhcp-snooping	128	GigabitEthernet1/0/2
7C:87:CE:8B:7D:77	10.128.0.14	1206123	dhcp-snooping	128	GigabitEthernet1/0/5
4A:5A:AE:A8:C2:A8	10.64.0.48	70178	dhcp-snooping	64	GigabitEthernet1/0/1
8C:26:AA:C4:60:52	10.64.0.43	65629	dhcp-snooping	64	GigabitEthernet1/0/2

```
ip dhcp snooping vlan 1-4094
ip dhcp snooping
```

```
interface GigabitEthernet1/0/10
description Core: PVE-1
switchport mode trunk
switchport nonegotiate
ip arp inspection trust
spanning-tree portfast edge trunk
ip dhcp snooping trust
end
```

```
vlan 52
private-vlan isolated
end
```

```
vrf context DISTRICT
vni 20000
rd auto
address-family ipv4 unicast
route-target both 20000:20000
```

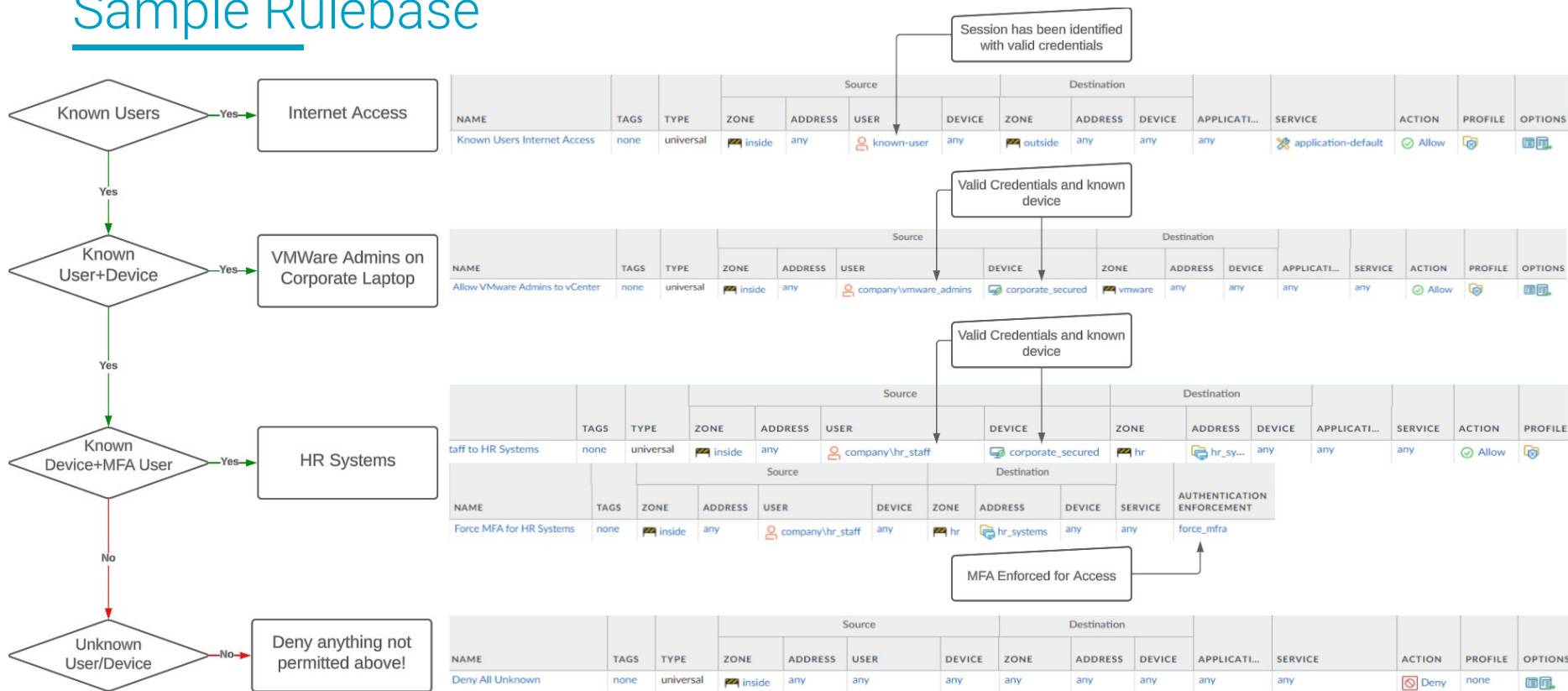
```
vlan 20
vn-segment 20100
evpn
vni 20100 l2
rd auto
route-target export 20100:20100
route-target import 20100:20100
```

```
vlan 21
vn-segment 20101
evpn
vni 20101 l2
rd auto
route-target export 20101:20101
route-target import 20101:20101
```

```
interface Vlan20
vrf member DISTRICT
ip address 10.10.20.1/24
fabric forwarding mode anycast-gateway
interface Vlan21
vrf member DISTRICT
ip address 10.10.20.1/24
fabric forwarding mode anycast-gateway
```

```
interface GigabitEthernet1/0/9
description Cust: VoIP [1000Mbit] (MDF)
switchport access vlan 64
switchport mode access
switchport protected
switchport voice vlan 252
storm-control broadcast level 30.00
storm-control multicast level 30.00
spanning-tree portfast edge
ip verify source
ip dhcp snooping limit rate 64
end
```

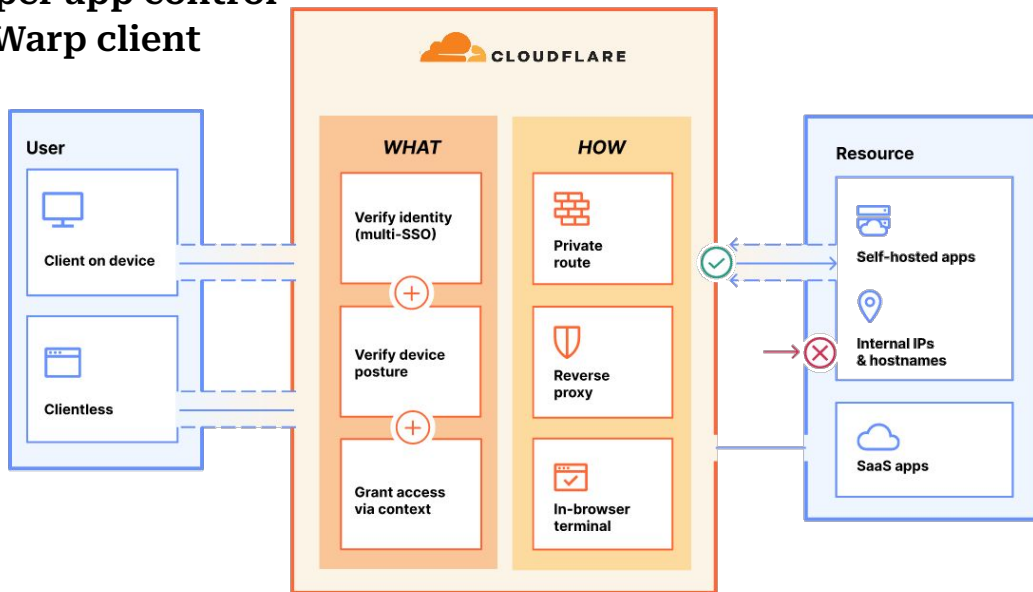

Sample Rulebase



Cloud-Delivered Models

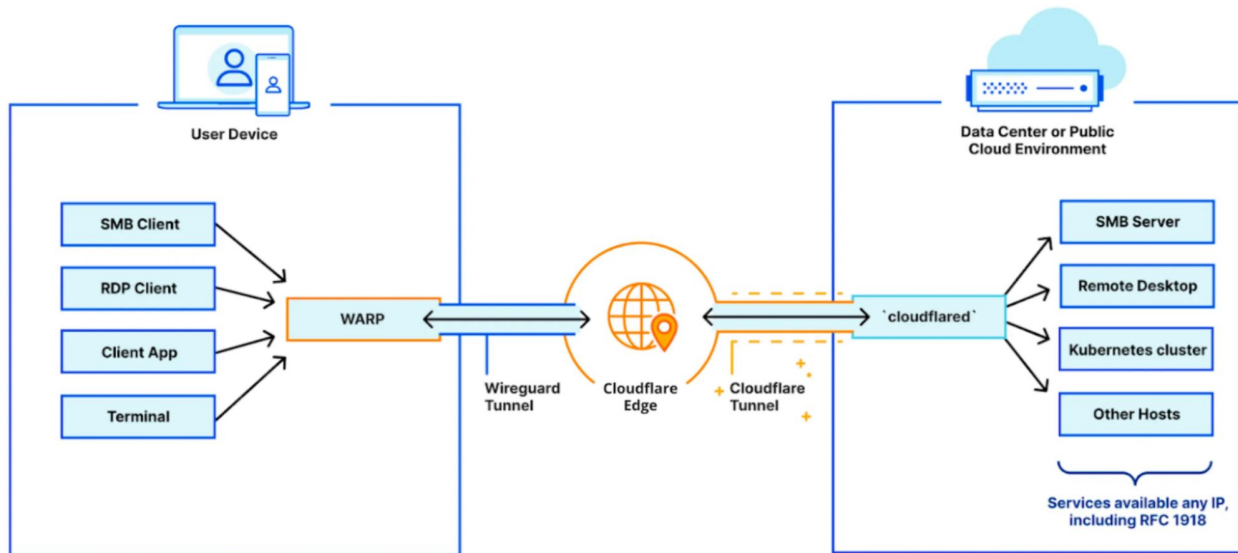
Cloudflare Zero Trust

- Snap-in user identity enforcement
- Enforce MFA before app access
- Apply policies by group (staff vs admin vs student)
- Replace VPN with fine-grained, per app control
- Device posture checks through Warp client



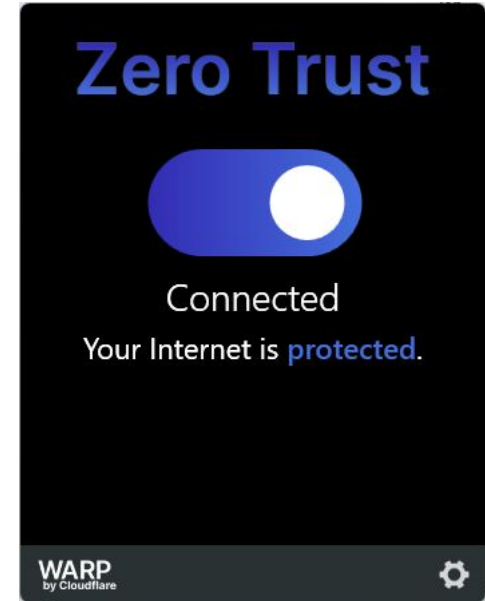
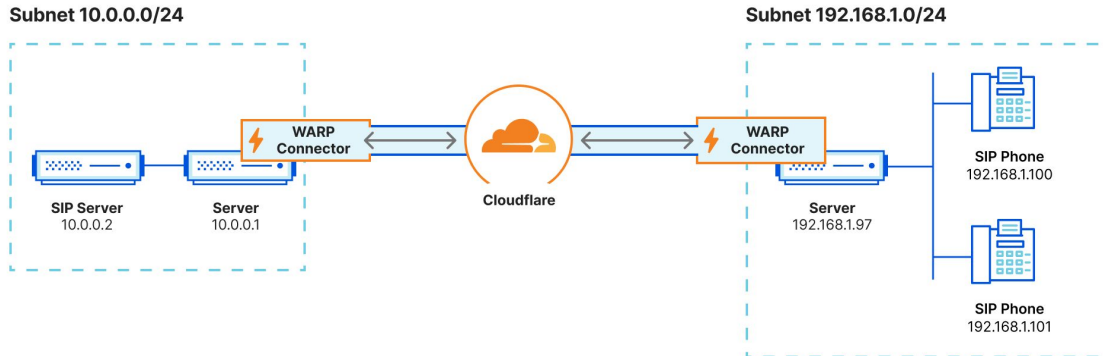
Extend Zero Trust with cloudflared (Access)

- Publish internal apps (SIS, staff tools) without client VPN
- Outbound-only → no open inbound firewall ports
- Removes VPN complexity & risk
- Integrated with Cloudflare Edge

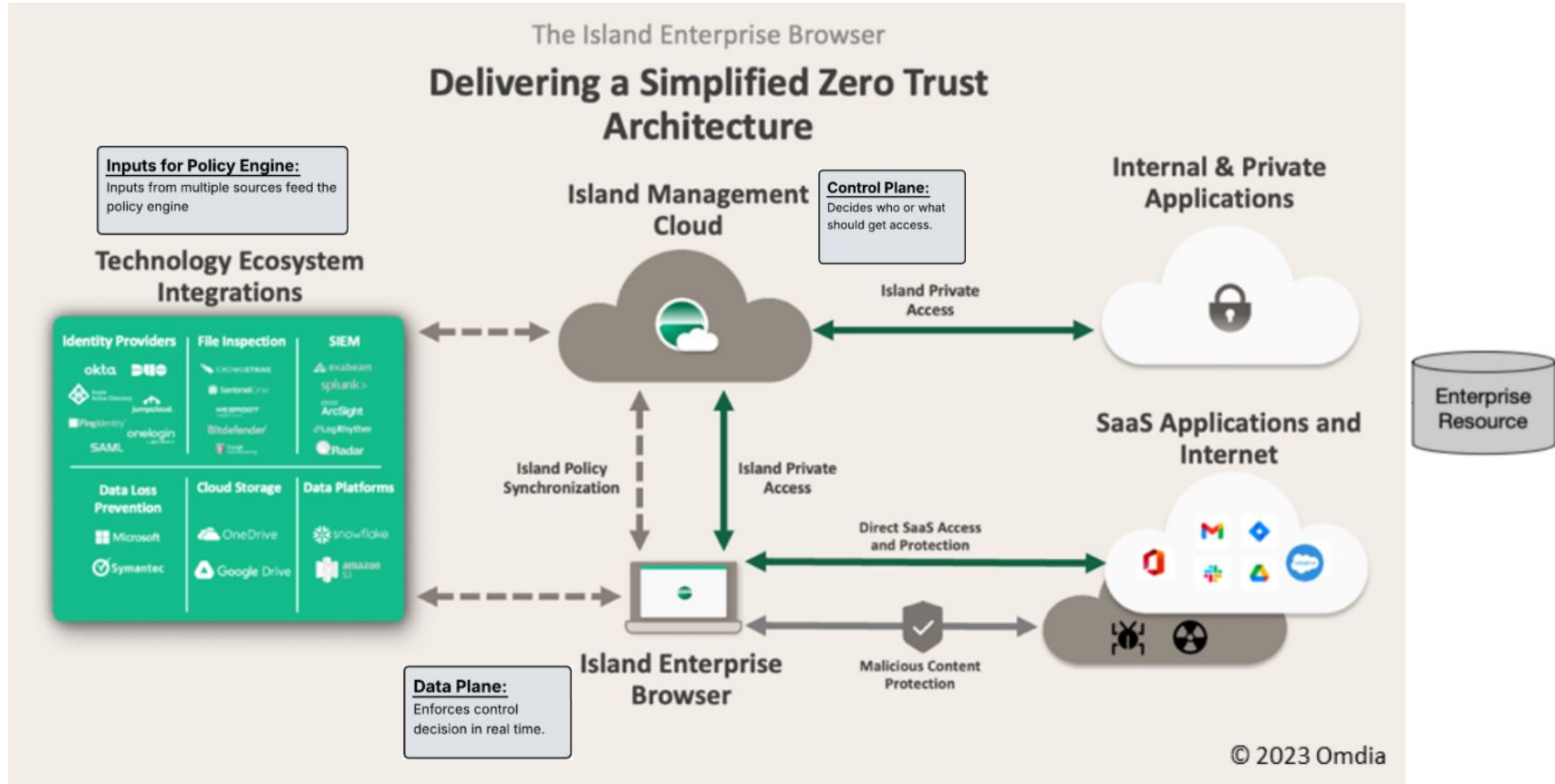


Cloudflare WARP Client

- Installs on Chromebooks, iPads, Windows, macOS, and Linux
- Forces traffic through Cloudflare Gateway
- Supports full tunnels for Zero Trust access (via cloudflared)
- Enables HTTPS inspection & Remote Browser Isolation (RBI)
- Policies follow the user - anywhere, any device
- No SSLVPN to maintain
- Link remote networks through Warp connector



Enterprise Browsers





**RIVERSIDE COUNTY
OFFICE OF EDUCATION**

EDWIN GOMEZ, Ed.D. | County Superintendent of Schools

Zero Trust In Action

David Wilkinson

Director, IT Infrastructure & Support
Riverside County Office of Education



What is Galaxy?

- Business Information System
- County Financials, Personnel, Assets, Credentials...
- Previously, only accessible on district network



What Were Our Goals?

- Increase accessibility
- Increase security
- Countywide SSO
- Require multi-factor authentication
- Include districts



Where We Were

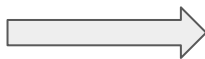


HAPROXY



Red Hat

ORACLE



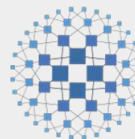
Where We Are



CLOUDFLARE



FusionAuth



HAPROXY



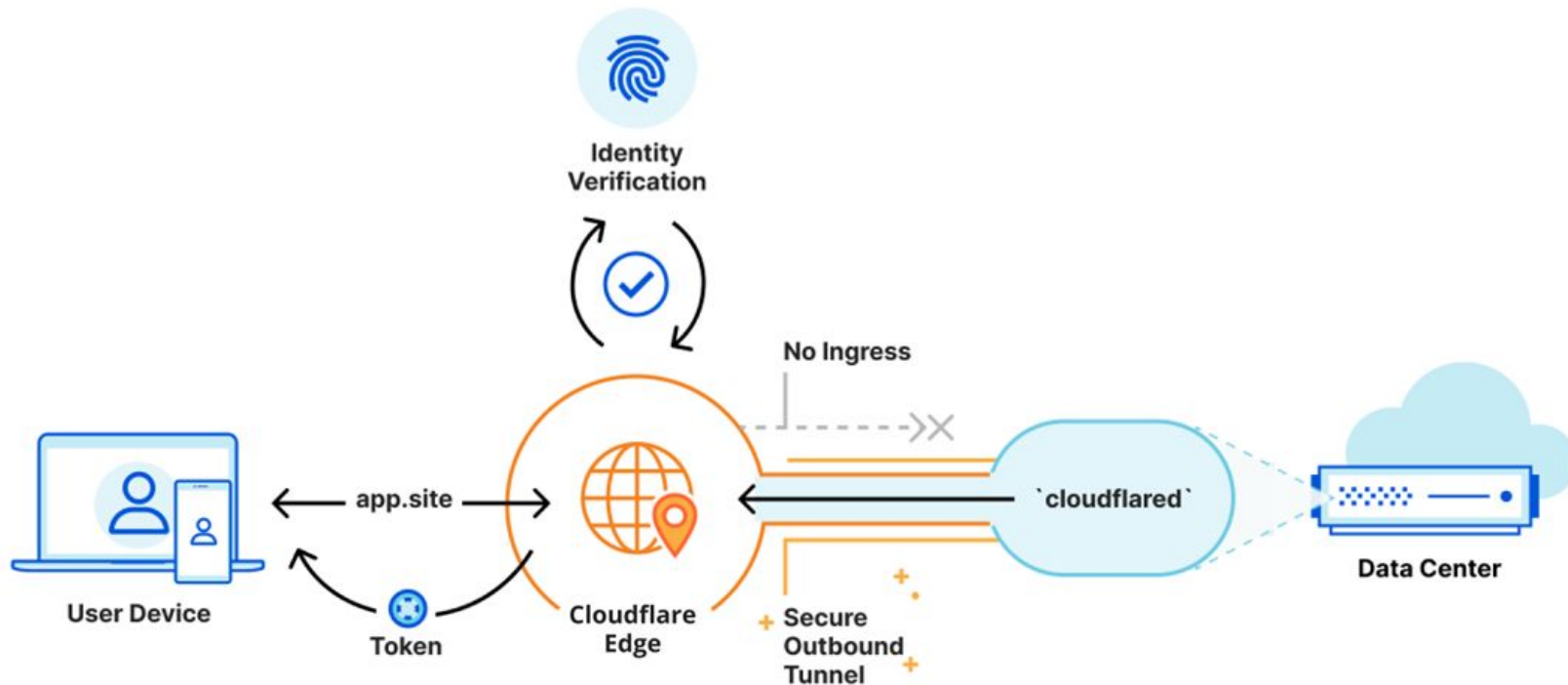
Red Hat

ORACLE



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RCOE App

Welcome to Riverside

Home to a galaxy of opportunities

Provide Email



☒ Keep me signed in

Next

English

https://login.microsoftonline.com/e38fb3f9-2004-4436-b...

RIVERSIDE COUNTY
OFFICE OF EDUCATION

dwilkinson@rcoe.us

Enter password

Password

[Forgot my password](#)

[Sign in with another account](#)

Riverside County Office of Education

DAVID

Welcome DAVID!

Search for apps Filter by tag

E

Extranet

Galaxy

GC

Galaxy - C

Mstr Skunkworks

MicroStrategy Production
Early Adopter

netmonitor

Panora

Dark Theme

Logout

- My Favorites
- My Preferences
- Accounts Payable System
 - View Accounts Payable
- Asset Management System
 - View Asset Codes
 - View Assets
- Financial System - District
 - View Financial
 - View Financial Summary
 - View Financial Summary by Fund and Resource
 - View Financial Summary by SACS Component
- View SACS Components
- View Function

Galaxy Production

Build Date: 2025-10-28 12:01

User: 138749

Galaxy, MicroStrategy, and related users will not be able to access the service. Service is expected to be fully restored by 10/28/2025. Affected by this outage.

Approve Purchase Request

Search Purchase Request

County: 33 - RIVERSIDE

Fiscal Year

Purchase Requisition Number

Purchase Requisition Project

Primary Vendor Number

Vendor Name

Ship To Location



Cloudflare Ruleset

Traffic sequence



The simplified journey of a request as it proxies through your Cloudflare configuration

[Simulate a request with Trace](#)

HTTP Request



URL Normalization

Make incoming request URLs consistent

Redirect Rules

Redirect visitors to another page

1 rule active

URL Rewrites

Rewrite the URL path and query string

Page Rules

Apply legacy rules to your traffic

3 rules active

Configuration Rules

Control Cloudflare features granularly

Origin Rules

Change the destination origin server

IP Access Rules

Allow or block by IP, country, or ASN

DDoS protection

Prevent distributed denial-of-service (DDoS)

Web Application Firewall

Mitigate attack traffic.

3 rules active

Bots

Mitigate bot traffic

Rate Limiting

Define rate limits for requests

Rate Limiting

Define rate limits for requests

Access

Control who can log into your applications



Bulk Redirects

Define a large number of URL redirects at the account l...

Modify Request Header

Transform HTTP headers

Cache Rules

Customize cache settings

Snippets

Modify your site with JavaScript code

Cloud Connector

Route traffic to public clouds

Workers

Build full-stack applications

Load Balancing

Distribute traffic between origins



Origin server

Custom Error Rules

Customize origin or Cloudflare error responses.

Modify Response Header

Transform HTTP response headers

Compression Rules

Compress responses



End user



Outcomes

- Cloud load balancing
- Improved security
- Improved accessibility
- Delegated district authentication
- MFA Countywide MFA for ERP
- Good support and account exec
- Account life-cycle automation



SSL/TLS encryption

Current encryption mode: Full (strict)

The encryption mode was last changed 4 years ago.

Automatic mode disabled a year ago.



[Configure](#)

Traffic Served Over TLS

Last 24 hours

● Unknown

1.16k

● TLS v1.2

4.23k

● TLS v1.3

1.42M





Challenges

- Keeping up with SAML Certificate/OATH Client Secrets
- Rapid cloud development
- Troubleshooting multi-tier application
- Email changes



Next Steps

- Complete on-boarding Riverside County districts
 - Cloudflare DNS
 - District zero trust
- Extend zero-trust for RCOE applications

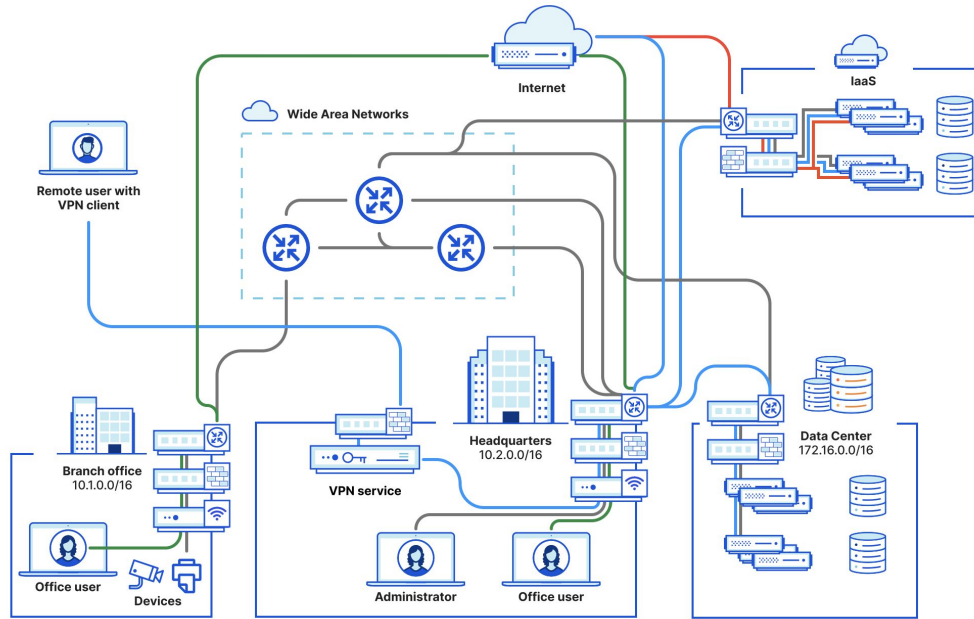
A photograph of a modern interior space, possibly a museum or gallery, with a teal color overlay. The scene features several long, rectangular light fixtures hanging from the ceiling, and a few spotlights are visible on the right side. The overall aesthetic is clean and contemporary.

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Perimeter Based example



Source:

